

**Priority Setting Survey 2021
for Community Members/Clients**

Legal Services of the Hudson Valley provides free legal services in Westchester, Putnam, Rockland, Orange, Sullivan, Dutchess and Ulster Counties. We rely on feedback from people like you to guide our work.

Please help us by completing this survey. We greatly appreciate your time.

Part A: Information About You

* 1. How old are you?

- Under 18 18-59 60 - older

* 2. What County do you live in?

- | | |
|--------------------------------------|-----------------------------------|
| <input type="checkbox"/> Westchester | <input type="checkbox"/> Sullivan |
| <input type="checkbox"/> Putnam | <input type="checkbox"/> Dutchess |
| <input type="checkbox"/> Rockland | <input type="checkbox"/> Ulster |
| <input type="checkbox"/> Orange | |

Part B: Problems affecting your Community

* Please check three categories of legal problems that are most affecting you or members of your community.

- Public Benefits (welfare, SSI, food stamps, social security, unemployment benefits)
- Housing (eviction, bad conditions, foreclosure)
- Family (custody, domestic violence, divorce, guardianship)
- Consumer (debt, garnishment, bankruptcy, collections)
- Employment (discharge, discrimination, wage theft)
- Education (special education services, learning disabilities, individualized education program (IEP), suspension)
- Health (Medicaid, Medicare, nursing home care, mental health, long-term managed care)
- Immigration (permanent residency, green card, visa, deportation)
- Individual Rights (court-ordered name change and correcting a gender marker on common identification docs)
- Advanced Care Planning (will, power of attorney, health care proxy, disposition of remains)

For each of the three categories you checked in the question above, please choose three specific issues that you believe most need our attention (check the box next to each issue).

NOTE: Please only enter responses for the three categories you selected above.

Public Benefits

- Public Assistance
- Food Stamps
- Supplemental Security Income/Social Security Disability Income
- Unemployment Benefits
- Veterans' Benefits
- Other (please specify)

Housing (eviction, bad conditions, foreclosure)

- Preventing eviction
- Preventing foreclosure
- Section 8/Public Housing Problems
- Bad conditions/housing code violations/illegal lock-out
- Utility shut-off and bills
- Security deposit issues
- Discrimination in housing
- Other (please specify)

Family (custody, domestic violence, divorce, guardianships)

- Domestic Violence
- Child Custody
- Child Support
- Child Visitation
- Recognition of Parentage
- Divorce
- Abuse/Neglect
- Adoption
- Second Parent Adoption

- Guardianship (of a child or an adult)
- Child Protection Services
- Other (please specify)

Consumer (debt, garnishment, bankruptcy, collections)

- Bankruptcy
- Loan you can't pay or need modified
- Payday Lending
- Garnishment of wages or tax refund
- Bill collector problems
- Credit card debt/collections
- Identity Theft
- Frozen bank accounts
- Credit history problems
- Student Loans
- Other (please specify)

Employment (discharge, discrimination, unemployment insurance)

- Discrimination in employment
- Termination/discharge
- Pension Rights
- Wage theft
- Criminal History
- Workers Compensation
- Other (please specify)

Education (special education services, learning disabilities, suspension)

- School discipline/suspension/expulsion
- School enrollment when homeless
- Special Education
- Individualized Education Program (EP)
- Bullying

- Discrimination in school
- Quality of Education
- Access to Education
- Other (please specify)

Health (Medicaid, Medicare, nursing home care, mental health, long-term managed care)

- Medicaid
- Medicare
- Long-Term Managed Care (receiving necessary care and remaining at home)
- Nursing Home Care
- Health Insurance
- Obtaining Prescription Drugs
- Obtaining Gender-Affirming Healthcare
- Access to mental health services
- Access to drug or alcohol treatment
- Adult foster home care
- Discrimination by Healthcare Provider
- Other (please specify)

Immigration (permanent residency, green card, visa, deportation)

- Applying for or establishing citizenship
- Employment/Work Authorization
- Petitioning for a visa for a relative
- Relief for domestic violence
- Relief for trafficking
- Asylum
- Deportation
- Other (please specify)

Individual Rights (court-ordered name change and correcting a gender marker)

- Petitioning for a Court-Ordered Name Change
- Assistance with Correcting a Gender Marker on Common Identification Docs
- Other (please specify)

Advanced Care Planning (wills, health care proxy, etc.)

- () Will
- () Health care proxy
- () Power of attorney
- () Disposition of remains
- () Other (please specify)

Part C: What legal issues have you had in the last year? Please check all that apply.

- () Public Benefits (welfare, SSI, food stamps, social security, unemployment benefits)
- () Housing (evictions, bad conditions, foreclosure)
- () Family (custody, domestic violence, divorce, guardianships)
- () Consumer (debt, garnishment, bankruptcy, collections)
- () Employment (discharge, discrimination, wage theft)
- () Education (special education services, learning disabilities, individualized education program (IEP), suspension)
- () Health (Medicaid, Medicare, Nursing Home Care, Mental Health, Long-Term Managed Care)
- () Immigration (permanent residency, green card, visa, deportation)
- () Individual Rights (court-ordered name change and correcting a gender marker on common identification docs)
- () Advanced Care Planning (will, power of attorney, health care proxy, disposition of remains)
- () Other (please specify)

Part D: If you need legal information, what is the best way to get it? Please check all that apply.

- () Articles/written materials on a website
- () Videos on a website
- () Booklets/pamphlets
- () Materials on a smart phone
- () Videos on a smart phone
- () Social media or Facebook
- () Other (please specify)

THANK YOU FOR YOUR FEEDBACK!